

SAWYER PURIFIED WATER LIMITED WARRANTY

Galactic water systems are backed by a 90-day full replacement warranty for defects in materials and/or workmanship. For this warranty to be valid, the unit must have been connected to a municipally-treated water system and installed according to the "Galactic Water System Installation Instructions" sheet.

You must contact Sawyer Purified Water within 90 days of purchase and obtain a Return Authorization Number (RMA). When doing so, you will have to supply the model number, serial number, place and date of purchase, a short explanation why the filter is being returned and your name and address.

When you return the unit, note the RMA on the outside of the box and include a copy of the receipt inside the box. The defective unit must be returned within 30 days of having obtained the RMA number. Postage to Sawyer Purified Water is to be prepaid by the buyer. We will pay the postage on the replacement to you.

After the 90 day free-replacement warranty has expired, our filters are covered by a pro-rated warranty. The specific details of the pro-rated warranty for each model are shown in the table below:

Model	Description	Warranty	Min Cost	Monthly Cost
US-60	Kdf/ac/zeo	4 Years	\$98.50	\$5
US-36	Kdf/ac/zeo	3 Years	\$89.00	\$6
US-12	Sil/ac/zeo	1.5 Years	\$69.00	\$10

Our water filters are designed to remove or greatly reduce: Chlorine, chloramines, heavy metals, bad taste and smell from municipally treated water tap water. You can use our filters on biologically safe wells but only a simple 90-day full replacement warranty will apply. No additional pro-rated warranty shall apply for filters installed on well water systems (As we have no way of knowing what is in your well water).

Our water filters are bacteriostatic. The KDF 55 inside inhibits the growth of bacteria and algae within the filtering media and should be replaced before the estimated number of year. A simple OTO, or other chlorine test can be done to determine if the filter is working. If chlorine is breaking through, or if a noticeable drop in water pressure occurs, or bad taste or smell comes back, it is time to replace the unit.

Galactic water systems and Sawyer purified water shall in no event be liable for property or consequential damages caused by a defective unit or a unit not installed in compliance with the "Galactic Water System Installation Instructions" sheet. We will not pay for the installation cost or service fees. This warranty is limited to our filter unit only and does not cover any connecting accessories

Register your unit online at galacticwatersystems.com